



March 25, 2020

Dear Valued Customer:

At this time, our offices will remain open with normal business hours. However, in an effort to prevent widespread illness, **we will not be open for tenant/customer interaction except for emergencies and by appointment only.**

**Options:** We would like you to take advantage of our online options for payments and truck rentals.

**Storage Payments:** In an effort to keep our staff, customers, and families safe, we would like to remind you that you can pay your storage rent over the phone, or online at <https://www.uhaul.com/Orders/>.

**U-Haul:** Please visit <https://www.uhaul.com/Share/> to set up your U-Haul needs. The 24/7 truck share program allows you to set up a reservation for a truck rental that you are able to check out from your smart phone.

As the novel form of coronavirus 2019 (COVID-19) becomes more of a widespread concern, we want to share important information with you in regard to our efforts to help keep our staff, families and customers safe and healthy.

**What we are doing:** Budget Storage Group is closely monitoring communication received from the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO) and based on guidance from health authorities and governmental agencies, we have implemented the following practices:

- Real-time monitoring of information related to COVID-19
- Posted signage regarding recommended hygiene procedures in restrooms, offices and common area facilities to increase awareness of prevention methods.
- Scheduled cleaning and sanitization procedures for offices, restrooms, and common area facilities.
- Discontinued face-to-face transactions.
- Rescheduled or postponed community and/or facility events, when necessary, to support social distancing practices.

For additional information, please refer to the Centers for Disease Control and Prevention (CDC) website <https://www.cdc.gov/coronavirus/2019-nCoV/index.html> or your local health authority.

We will continue to keep you informed as the situation changes.

Kind Regards

